



User Manual 02P

HiBoost Booster - Hi11-5S-Evo, Hi13-5S-Evo and Hi17-5S-Evo
HiBoost Consumer Mobile Signal Booster

Manuel de l'utilisateur 15P

HiBoost Booster - Hi11-5S-Evo, Hi13-5S-Evo and Hi17-5S-Evo
Amplificateur de signal Mobile Consommateur HiBoost

Betriebsanleitung 28P

HiBoost Booster - Hi11-5S-Evo, Hi13-5S-Evo and Hi17-5S-Evo
Amplificateur de signal Mobile Consommateur HiBoost

Manuale d'uso 42P

HiBoost Booster - Hi11-5S-Evo, Hi13-5S-Evo and Hi17-5S-Evo
HiBoost Amplificatore del Segnale Mobile

Manual de Usuario 55P

HiBoost Booster - Hi11-5S-Evo, Hi13-5S-Evo and Hi17-5S-Evo
HiBoost Amplificador de Señal Móvil de Consumo

Table of Content

Preface	3
Booster Model.....	3
Glossary of Terms	3
Safety Warnings	3
USAGE AND INSTALLATION RESTRICTIONS.....	4
Overview	5
Package Contents	5
Features	6
Booster Operation Guide System Page	6
Warning Message Interface	7
Install Hiboost Booster System	8
Booster System Installation Examples	8
Step 1.Installation of Outdoor Antenna	8
Step 2.Install Indoor Antenna	10
Step 3.Install Signal Booster	11
Step 4.Booster Commissioning	11
Troubleshooting	12
Product Warranty	12
Main Specification	12
Product Warranty	13
Main Specification	14
Huaptec Contact Details	14

Preface



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This user manual describes design, installation, commissioning and maintenance of Hiboost professional signal boosters. Please read user manual carefully before installing and maintaining the boosters. The information in this manual is subject to change without prior notice. Suggestions are welcomed about the manual improvement.

Booster Model

The user manual can be used for the models as below:
Hil1-5S-Evo, Hil3-5S-Evo and Hil7-5S-Evo

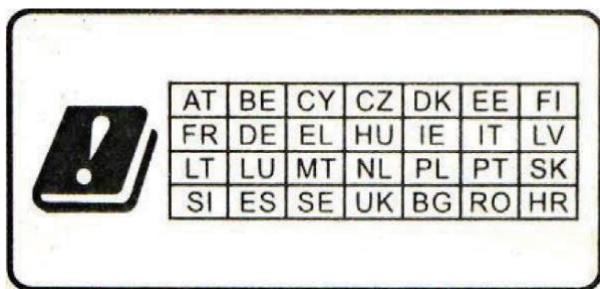
Glossary of Terms

Item	Definition
800MHz	Available on LTE800(832-862MHz/791-821MHz) network
900MHz	Available on EGSM900(880-890MHz/925-935MHz) and PGSM900 (890-915MHz/935-960MHz)
1800MHz	Available on GSM/LTE1800(1710- 1785MHz/1805-1880MHz) networks
2100MHz	AAvailable on 3G(WCDMA/UMTS2100)(1920-1980MHz/2110-2170MHz) networks
2600MHz	Available on LTE2600(2500-2570MHz/2620-2690MHz) network
RF	Radio Frequency
ATT	Attenuation
ALC	Automatic Level Control
AGC	Automatic Gain Control
MGC	Manual Gain Control
dB	Decibel
dBm	Decibels relative to 1 mill watt
UL	Uplink
DL	Downlink
MHZ	Megahertz
NF	Noise Figure
RSSI	Received Signal Strength Indicator

Safety Warnings

- The booster should follow system requirements of mobile signal enhancement, assure good grounding and lightning protection.
- Booster's power supply voltage should meet the standards of security requirements.
- Any operation should be carried out only after cutting off power in advance. Only the professional user is authorized for the operation.
- Do not dismantle the machine, maintain or displace accessories by yourself. In this way, the equipment can be damaged and you can even get an electric shock.
- Do not open the booster, touch the module of booster, or open the cover of module to touch the electronic component. The components will be damaged due to electrostatic.
- Keep away from heating equipment, because the booster will dissipate heat during working. And do not cover booster with anything that influences heat-dissipation.
- The device has a plug connection, the socket must be close to the device and accessible.
- During the transportation and storage process, the device should avoid the humid environment, prevent violent impact and avoid strong vibration.
- Operating Temperature range is -10 - +55 degrees Celsius.
- The Body Separation distance is 50cm by using the procedure of MPE calculation.

USAGE AND INSTALLATION RESTRICTIONS



Signal booster devices for GSM 900 MHz, GSM 900 / UMTS 1800 MHz, GSM 900 / UMTS 2100 MHz and 2600 MHz may only be installed by GSM / UMTS mobile network operators, holders of the corresponding licenses and in each case within the frequencies assigned to them, since they are broadband amplifiers acts.

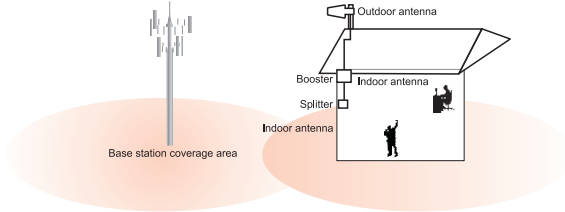
The new HiBoost generations are self-regulating and switch themselves off in critical situations because they are equipped with C.A.S. (automatic shutdown control). If installed incorrectly, these systems can cause serious disruptions to mobile network operators, with legal and economic consequences for the owner of the kit and the installer who installed the antennas.

Huaptec Telecom GmbH assumes no liability for incorrect installation by inexperienced and unqualified personnel or in any case by personnel without the necessary equipment and license.

Furthermore, Huaptec Telecom GmbH also assumes no liability for improper use of the field expansion kits due to incorrect positioning and alignment of the external and internal antennas, which can cause problems for other users or disruptions to mobile network operators and providers.

Overview

HiBoost professional boosters are designed to help mobile users to amplify weak cell phone signal. The devices are bi-directional. The outdoor antenna receives the signal from the cell tower and transmits it to the signal booster, the booster amplifies the signal and the indoor antenna sends it to your mobile device. Visa versa, the signal produced by your phone is also received by the indoor antenna, amplified by the booster, and then sent back to the cell tower through the outdoor antenna.



Package Contents

Hiboost Professional Signal Booster Standard Packing List

Accessories	Hi11	Hi13	Hi17
Hiboost Professional Signal Booster	1		
Outdoor log-periodic antenna	1(N-Female)		
Panel antenna	1(N-Female)		
Hiboost 3D low-loss-cable(NM/SMAM)	2	/	/
Hiboost 5D low-loss-cable(NM/SMAM)	/	2	2
Power Adapts	1(12V/4A)		
Power Cord	1		
Hanging folder	1		
User manual	1		

Hiboost Signal Booster Accessories Diagram

	Hi11	Hi13/Hi17
Accessories Diagram		

Note: The booster requires outdoor and indoor antennas connected with appropriate RF cables. The length of cable or other accessories needed can vary according to the size and construction materials used in the building, outdoor signal strength and layout of the structure. Please contact us for assistance in designing your system.

(If you need to add more indoor antennas or other accessories, please contact Huaptec Support Team on the phone 044- 20-3239 5802, +44 20 3239 5808; + 44 (20) 8144-7969 or by email: sales@huaptec.eu; sales1@huaptec.eu; sales2@huaptec.eu)

Features

- ✓ **Embedded CPU:** self-adaptive intelligent system very easy to use and install, better performance is guaranteed even under complicated and constantly changing RF environment conditions.
- ✓ **ISO:** Intelligent isolation processing to avoid self-oscillation, quite wide adjusting range to stabilize the signal strength/quality for clearer voice/ higher data throughput and avoid interference with mobile networks.
- ✓ **ALC:** Intelligent automatic level control, quite wide adjusting range to stabilize the output power and improve the signal quality for clearer voice and higher data throughput.
- ✓ **LCD Display:** Displays each of Sub-Band status, actual gain, uplink and downlink output power which makes booster installation and troubleshooting much easier.
- ✓ **MGC:** Control buttons to adjust the gain for both uplink and downlink independently, 31dB range.
- ✓ **Excellent RF performance:** larger coverage area, clearer voice and higher data throughput.
- ✓ **Elegant design, compact size:** very low power consumption to minimize cost during operation and low heat dissipation.
- ✓ **Local Monitoring:** It's easy to adjust and control booster performance locally via Bluetooth or a mobile app using Wi-Fi.
- ✓ **External antenna:** Indoor antenna can be positioned flexibly to ensure signal coverage.

Booster Operation Guide System Page

DL Output Power Amount: Indicates the amount of DL output power for this frequency band 9dBm is accepted.

Band: Shows the working frequency bands the booster is operating on.

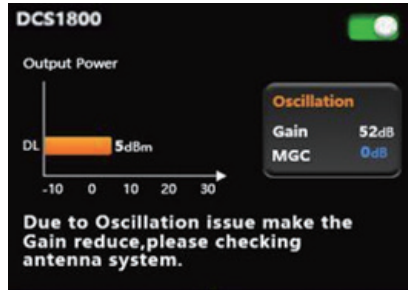
DL Output Power Status: Indicates the status of DL output power for this frequency band.



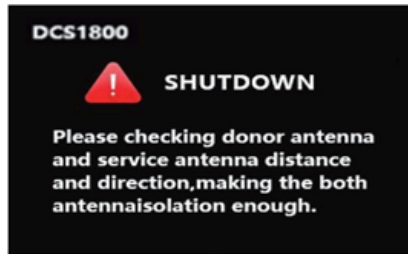
Frequency Band Status: Fullgain status (normal status,blue), weak oscillaton status(yellow) oscillation shutdown status(red) and user active shutdown status(grey).

Details: Check the corresponding frequency band(the hot area range is the entire instrument panel+text)to enter the frequency parameters details page.

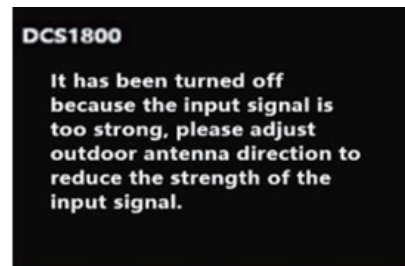
Warning Message Interface



Repeater system will strictly check Self-oscillation degree for all of sub-band and firstly will show abnormal status (Orange) in Menu page, ISO and ALC function would auto generate and if user enter into the soft Self-oscillation sub-band, user could check more details about Self-oscillation with recommend info.



If not working and Self-oscillation get seriously, which overcome ISO and ALC function address range (ALC $\geq$ 42dB, ISO $\geq$ 42dB), the Sub-band (with Self-oscillation) would be auto-shutdown as above message, which shows shutdown status (red) for this Sub-band in Menu Page, to protect Base Station wouldn't get interference.



This system auto-generate message caused by excessively strong signals from cell tower, referring to below troubleshooting sections.

Install Hiboost Booster System

Before You Install

- ✓ Make sure you have sufficient cable length between the outdoor, indoor antennas and the booster in case you do not have a standard kit.
- ✓ Make sure the place where you install the booster is near to one existing electrical outlet. It should also be well ventilated, away from excessive heat, moisture, and direct sunlight.

Hi11-5S-Evo/Hi13-5S-Evo and Hi17-5S-Evo installation tools and accessories

Num.	Name	Specification	Quantity	Remark
1	Plastic expansion bolt	^6	3	Standard accessories
2	Tapping screw	M4*25	2	Standard accessories
3	Hanging folder		1	Standard accessories
4	Reciprocating drill		1	Provided by engineer
5	Shot bit	^8	1	Provided by engineer

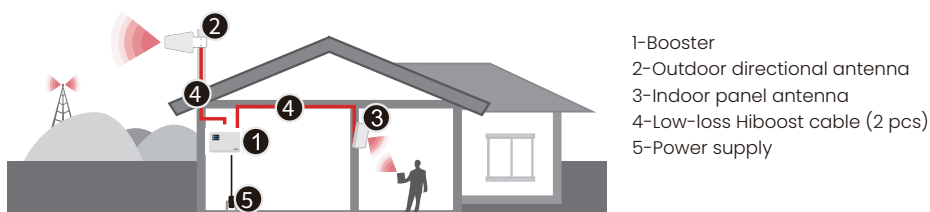
Installation Overview

Installation is easy to perform in 4 simple steps:

- ✓ Find the strongest received signal for the location of the outdoor antenna.
- ✓ Install the outdoor antenna on the roof to obtain the strongest downlink signal from the local cellular towers. It should also be as far away as possible from where you plan to place the indoor antenna (vertical separation is more important than horizontal separation).
- ✓ Install the indoor antennas where you want to improve the signal level.
- ✓ Mount the booster, connect the cables from the outdoor antenna and indoor antenna at the designated ports, and connect the booster to the AC supply (make sure all the cables are connected before applying power).

Booster System Installation Examples

Installation diagram



Step 1. Installation of Outdoor Antenna

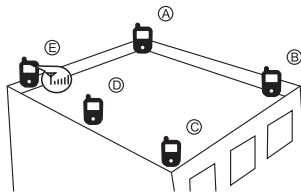
1.1 How to find the location with the strongest received signal

The booster's main function is to improve a weak RF signal inside a house, office or any other indoor area. The received outdoor downlink signal strength directly affects the efficiency of the indoor coverage. That is why it is crucially important to install the antenna at a good location and point it properly towards a tower where signal reception is the strongest.

There are two methods that can be used to find the strongest downlink signal from the local towers.

✓ Mobile Phone Method

You can use a mobile to test signal strength near the window or on the top of the building. The number of bars on network indicator will define the approximate strength of the received signal. Normally, the roof of the building is the best place to receive the strongest signal. As shown in the graph below, you need to test the signal in points from A to E, and select a place with the best signal strength for outdoor installation. It is recommended to use a mobile app that can display signal level, since it is more accurate than checking signal bars.

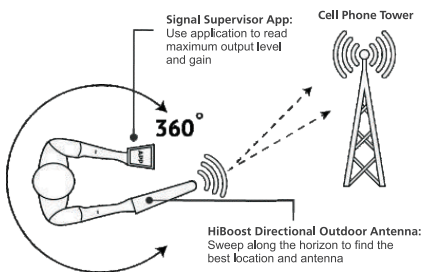


Signal Supervisor method

Connect your booster with your smartphone through the Signal Supervisor application. Temporarily fix the outdoor antenna on the roof and check the output power and gain values on your mobile phone. Turn the antenna slowly until the application shows maximum power.

Once this is achieved, the current location is the best to maximize the performance of your amplifier.

Attention: Please refer to the Main Specifications below for power and gain parameters of the corresponding products.



1.2 Install Outdoor Antenna

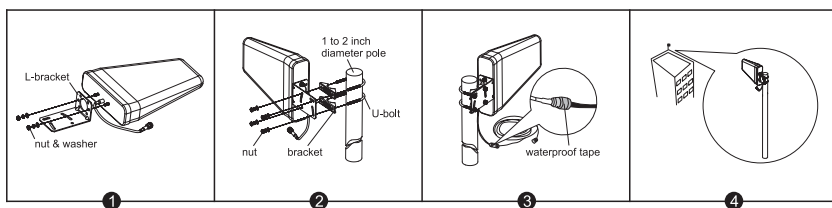
Install the outdoor antenna at the location with the strongest received signal.

IMPORTANT: Testing the signal 3 times in the desired location before installing the outdoor antenna will help ensure the smoothest and stable phone calls and data transmission.

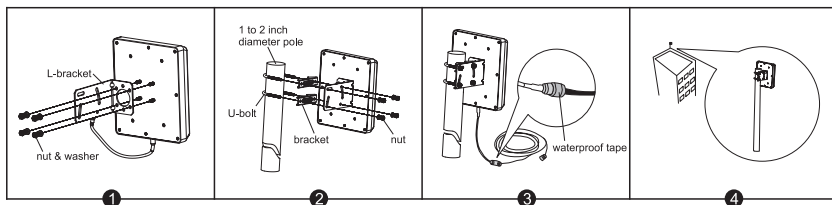
In most cases, outdoor wideband directional antenna is the best choice. You can also choose an outdoor wide- band panel antenna as an option.

Pole mounting is recommended for your convenience:

Outdoor Wide Band Directional Antenna Installation:



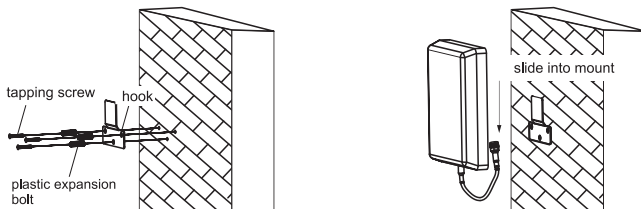
Outdoor Wide Band Panel Antenna Installation:



Note: Wrap waterproof tape around the connectors between outdoor antenna and feeder line to avoid water or other kind of damage.

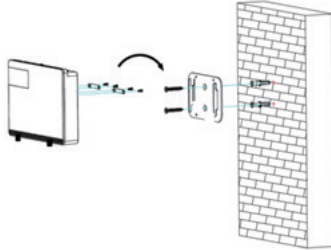
Step2.Install Indoor Antenna

Install the indoor panel antenna as shown on the graph below.



Step 3. Install Signal Booster

- ✓ Select the location near a power supply on a wall
Mount the booster with the screws included into the kit as shown on the graph below.



- ✓ Connect the outdoor antenna cable to booster connector marked as "outdoor". Tighten the connection by hand or with a wrench.
- ✓ Connect the indoor antenna cables to booster connector marked as "indoor". Tighten the connection by hand or with a wrench.
- ✓ Connect AC power cord to the signal booster, then connect the plug to the electrical outlet to power on the booster. Note: the required booster mounting distance above the floor is 1-1,8 m
If it's necessary to install multiple indoor antennas solutions, please contact us. We will provide you with a professional installation coverage plan.

Step 4. Booster Commissioning

Overview: The booster has an intelligent startup system; booster commissioning is an automatic process able to guarantee system optimal performance.

As soon as you finish booster system installation, plug it in a power supply to power on the booster. It will start working and checking the receiving signal strength and the isolation to ensure best system performance. Automatic adjustment will take about 3-5 seconds.

After the booster starts, check if the coverage is improved as you wish. The booster commissioning is completed.

In case the coverage is not enough, please check the following conditions.

1. The rated output power is reached, but the coverage is not enough or the signal in some areas are not improved:

- ✓ Check whether the indoor antenna is installed correctly or not, try to change the antenna position to improve coverage.
- ✓ Check if it is necessary to adjust the direction of the indoor antenna.
- ✓ Check whether it is necessary to add more indoor antennas since barriers block the signal.

2. The rated output power is not reached.

- ✓ Change the position or direction of the outdoor antenna to get a stronger receiving signal and higher output power. (Not necessarily to reach rated value as long as the coverage is enough).

Troubleshooting

Problem	Solution Methods
The signal booster has no power.	Check that the AC outlet is working.
The booster's power is on but the phone is not connected to the network and still cannot communicate with the signal.	Try to fasten the connections between the different parts of the system. Change the direction of donor antenna or its installation position.
Good downlink signal with poor communication quality.	Check whether there's interference. Consult the operator whether the signal source base station works well.
The power is on but the coverage is not good.	Check Alarm LED indications. Take the actions.

Eliminate poor coverage problems when gain or output power value abnormal in Sub-Band Interface:

If the signal has not been improved, please check below:

- ◆ The weak downlink signal leads to the low output signal level. Change the direction or position of the outdoor antenna. You may also try replacing the outdoor antenna with a higher gain antenna to increase the incoming signal.
- ◆ Check to see if it is necessary to add more indoor antennas. Barriers such as walls can block the signal indoors. You should also check the booster to make sure the power is maximized. Try installing more indoor antennas or replace the booster with a higher powered one.

If the signal in a small section of the building hasn't been improved, try the following:

- ◆ Check to see if the indoor antenna is installed correctly. Try moving the antenna to improve coverage.
- ◆ Try adjusting the direction the indoor antenna is pointing

Remark:

- When increasing the downlink gain, make sure the isolation is adequate to prevent system oscillation

Note: The Alarm LED long-term Blue up and the problems of self-oscillation and strong downlink signals are fixed. In most cases, there is no need to take any additional measures except for deep self-oscillation or excessively strong signals from the tower. The self-adaptive ALC and isolation gain processing system automatically solve most problems.

Product Warranty

30-Day Money Back Guarantee

All Hiboost products are protected by 30-day money back guarantee. If for any reason you're not happy with the performance of the received booster kit, you can return it within 30-day period and get your money back.

2-Year Warranty

Hiboost mobile signal boosters are covered with 2-year warranty. Hupatec offers two options for the products under warranty: repair or replace.

This warranty does not apply to Hiboost mobile signal boosters or kits that have been subjected to misuse, abuse, neglect or mishandling and that have its physical or electronic properties altered or damaged. Failure to use surge protected AC power strip with at least a 1000 Joule rating will void your warranty.

All Hiboost products that are packaged with Hiboost accessory products are intended for use and resale as a single unit and such product kits are required to be sold to the end users or subsequent reseller as packaged.

For any questions or suggestions do not hesitate to contact Hupatec Support Team at 044-20-32395808 or by e-mail sales@hupatec.eu.

Main Specification

RF Parameter		UL	DL
Frequency Range	800 MHz	832-862 MHz	791-821 MHz
	900 MHz	880-915 MHz	925-960 MHz
	1800 MHz	1710-1785 MHz	1805-1880 MHz
	2100 MHz	1920-1980 MHz	2110-2170 MHz
	2600 MHz	2500-2570 MHz	2620-2690 MHz
Max. Gain	Hi11 Model	55 dB	60 dB
	Hi13 Model	60 dB	65 dB
	Hi17 Model	60 dB	65 dB
Max. output power	Hi11 Model	20 dBm	11 dBm
	Hi13 Model	20 dBm	13 dBm
	Hi17 Model	20 dBm	17 dBm
MGC (Step Attenuation)		>31 dB/1 dB step	
Intelligent AGC*power	ALC	>31 dB	
	ISO	>31 dB	
Electrical Parameter			
Power Supply	Triple/Quad/Quint/-Sextuplet Band		Input AC 90-264 V, 50/60 Hz, Output DC 12 V / 4 A
Power Consumption	Triple/Quad/Quint/Sextuplet Band		<20W
Input & Output Impedance		50 ohm	
Mechanical Parameter			
I/O Port Type		SMA-Female	
Dimensions	Triple/Quad/Quint/Sextuplet Band		171*266*55 mm
Weights	Triple/Quad/Quint/Sextuplet Band		<2.5 kg
Environment Parameter			
Operating Temperature		- 10℃ ~+55℃	
Relative Humidity		5%-95%	
Barometric Pressure		55 kPa -106 kPa	
Environment Conditions		IP40	

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